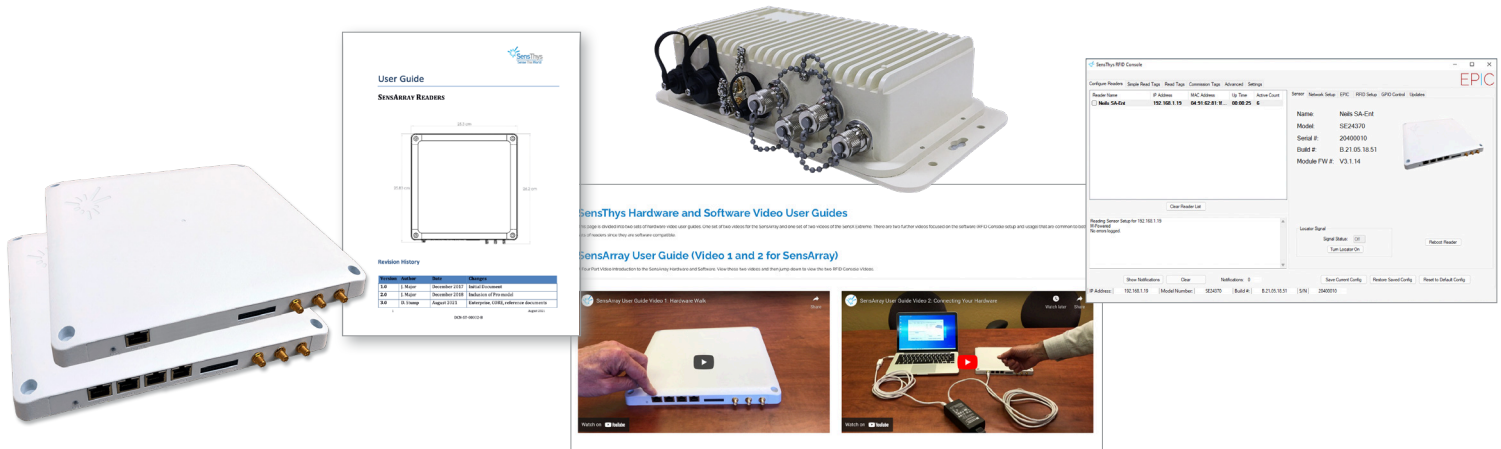


Customer Resource Guide

Getting Started, Resources and Troubleshooting



Apps

- **ProSens:** Reader, network and AutoSens configuration. Basic tag reading and commissioning.
- **PhySens:** Reader configuration for passive sensor tags. Basic reading capability for sensor tags.

Key Resources

- **Video User Guides:** Basic hardware and configuration.
- **Reader User Guides:** Detailed information for operation.
- **ProSens: Install, Operation & Troubleshooting:** Issue resolution document.

Development & Implementations

- **SDK's and API's:** RESTful, security, AutoSens, C#, Java and VB.Net.
- **Implementation Videos:** RFID basics, EPIC technology, passive sensors, etc.
- **App Notes:** GPIO usage, PoE, firmware updates and more.
- **Technical Specifications:** Electrical and physical specs.

If these resources do not resolve your issue, please reach out to info@sensthys.com.

What?	Direct Link*
User Guide Videos	https://www.sensthys.com/videos/user-guide/
User Guide Documents	https://www.sensthys.com/documentation/
ProSens & PhySens	https://www.sensthys.com/software/
ProSens: RFID Console Install, Operation & Troubleshooting Guide	https://www.sensthys.com/documentation/
SDK's and API's	https://www.sensthys.com/software/
Implementation Videos	https://www.sensthys.com/videos/webinars/
App Notes	https://www.sensthys.com/documentation/
Technical Specifications	https://www.sensthys.com/reader-specs/

* The link reflects the menu navigation from the SUPPORT menu

SensThys, Inc · 21060 Homestead Road · Suite 226 · Cupertino · CA 95014 · www.sensthys.com

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